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What Does This Warranty Cover?

Miele Inc., a Delaware corporation (hereinafter "Miele"), warrants to the original purchaser (the "Miele Customer") of the Miele product (the "Miele Product"), who purchased the appliance from a distributor, dealer, manufacturer representative, or other seller who has been authorized by Miele ("Authorized Miele Dealer"), that this Miele Product, including any of its original accessories, is free of defects in material and workmanship, subject to the terms and conditions set forth herein. This Limited Warranty covers parts and labor, except as set forth in this Limited Warranty.

Where Is This Limited Warranty Valid?

This Limited Warranty is only applicable, if the Miele Product was installed in the United States of America ("U.S.") or Puerto Rico by an installer authorized by Miele ("Authorized Miele Installer"), or if the Miele Product is a Miele Marine appliance and was installed on board a vessel before it left the U.S. or Puerto Rico.

What Is Required To Request Warranty Service?

Verification of the purchase date and of the authorized installation shall be required before warranty service is performed.

When Does The Limited Warranty Expire?**Residential Miele Products Used Exclusively For Household/Personal Purposes:**

One (1) Year – Any warranty claims for residential Miele Products must be received by Miele within one (1) year from the date of purchase.

Residential Miele Products Not Used Exclusively For Household Purposes, Used Commercially Or Used In Marine, Mobile Or Aeronautical Applications:

Six (6) Month Limited Warranty - Any warranty claims for Miele Products not used exclusively for household and personal use, used commercially or used in a marine, mobile, or aeronautical application must be received by Miele within six (6) months from the date of purchase.

Sealed Refrigeration Systems:

An additional Limited Warranty for the Sealed Refrigeration System, which includes all original compressors, condensers, evaporators, driers, the original refrigerant and the original connecting tubing, is extended as follows:

Five (5) Year Limited Warranty -If a claim regarding a defect in material or workmanship relating to the Sealed Refrigeration Systems used in Miele Refrigerators, Wine Coolers, and Freezers is received by Miele within five (5) years from the date of purchase, then any warranted failures of the Sealed Refrigeration System shall be repaired at no cost to the Miele Customer. This includes both parts and labor. **Ten (10) Year Limited Warranty** -If a claim of such a defect is received at any time during the period starting on the first day of the sixth (6th) year and ending on the last day of the tenth (10th) year after the date of purchase, this Limited Warranty shall cover the replacement of all parts of the Sealed Refrigeration System that are found to be defective, but shall not cover labor.

For RemoteVision® Modules:

Please refer to Miele's "Limited Warranty – RemoteVision® Module – USA".

How To Register?

Miele Products may be registered online at <http://www.mieleusa.com> or by filling out a Limited Warranty Card and mailing it to Miele, Inc., 9 Independence Way, Princeton, N.J. 08540.

What If Repair Is Impossible?

If Miele determines that the warranted repair of any Miele Product is impossible, the Miele Product shall, at Miele's discretion, either be replaced or refunded.

What Is Not Covered By This Limited Warranty?**This Limited Warranty does not cover:**

- Damage or defects caused by, or resulting from, repairs, service, conversion or alterations to the Miele Product or any of its parts and accessories which have been performed by service centers or repairmen not authorized by Miele; damage or defects caused by negligence, improper installation, accident, abuse, misuse, power interruptions, power surges, floods, natural disasters, or force majeure; or improper maintenance of the Miele Product or its parts or accessories.

- Direct, indirect or consequential damages, losses or other costs and expenses resulting from any spoilage of any items stored in a Miele refrigeration system, including refrigerators, wine coolers and freezers, whether they be food, medicine, or otherwise, or damage to or destruction or loss of clothing or other textiles, dishes, china, flatware or other items placed in a Miele Product.
- Ordinary wear and tear.
- Consumable items such as water filter cartridges.
- Vacuum cleaners.
- Miele Products covered by third party "Extended Warranties", which are sold separately by dealers, distributors or other third parties.

Exclusion Of Other Warranties

Any express or implied warranties with respect to the Miele Product are limited in their duration to the term of the Limited Warranty provided herein, including without limitation any warranty of merchantability or fitness for a particular purpose.

Limitation Of Liability For Special, Incidental, Consequential Or Punitive Damages

Miele specifically disclaims any and all liability, whether directly or by way of indemnity, for special, incidental, consequential, punitive or exemplary loss or damage, including as a result of food spoilage or damage to or destruction or loss of clothing or other textiles, dishes, china, flatware or other items placed in a Miele Product or other consequences of any defect in materials or workmanship (including loss or damage to property, personal injury or death), whether based on breach of contract, tort, strict or product liability, or any other legal theory.

Dispute Resolution

If the Miele Customer is not satisfied with the warranty service, he or she must submit a claim in writing to Miele's Dispute Settlement Representative at Miele, Inc., 9 Independence Way, Princeton, N.J. 08540. The written notice must include the model and serial number of the Miele Product, the Authorized Miele Dealer (or seller) from which the Miele Product was purchased, the Authorized Miele Servicer Provider who performed the warranty service, the purchase date, a detailed description of the problem and the address at which the Miele Customer can be reached. Miele is committed to review each such notice promptly and thoroughly and to respond to the Miele Customer in order to settle such dispute. Any decision is not binding. The Miele Customer is free initiate an action or proceeding; however, under federal law, no such lawsuit may be initiated unless and until the dispute settlement procedures outlined in this Limited Warranty have been exhausted. Any warranty claims shall be governed by the laws of the State of New Jersey and shall be subject exclusively to the jurisdiction of the courts located in Mercer County, New Jersey. If Miele prevails, Miele shall be entitled to reimbursement of all costs and expenses, including attorney's fees, from the Miele Customer.

Special State Laws

This Limited Warranty gives the Miele Customer specific legal rights. In addition, the Miele Customer may have other rights, which may vary, from state to state.

Extended Limited Warranty

In addition to this Warranty, Miele Residential Customers can purchase an extended limited warranty for their household appliances, subject to the terms set forth on Miele's website. For more information, please visit Miele's website at <http://www.mieleusa.com>.

How To Obtain Warranty Service For The Miele Product?

If during the relevant warranty period the Miele Customer finds the Miele Product to be defective in material or workmanship and the failure is promptly and timely reported to Miele in accordance with this Limited Warranty, an authorized Miele service agent ("Authorized Miele Service Agent") shall be dispatched to determine whether the Miele Product is defective and, if the Miele Product is defective and covered by this Limited Warranty, shall, if possible, repair, or make arrangements for the repair of, the Miele Product at no cost to you. This will include parts and labor.

Miele reserves the right to charge for exceptional shipping or transportation costs (e.g., ferries, plane trips or mileage in excess of 50 miles) as appropriate.

For service under this Limited Warranty or for product information, please contact Miele Technical Service at Techservice@mieleusa.com or by calling 800-999-1360.

Effective Date: April 1, 2011
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LIMITED WARRANTY - PROFESSIONAL / COMMERCIAL APPLIANCES USA

What Does This Warranty Cover?

Miele Inc., a Delaware corporation (hereinafter "Miele"), warrants to the original purchaser (the "Miele Customer") of the Miele product (the "Miele Product"), who purchased the appliance from a distributor, dealer, manufacturers representative, or other seller who has been authorized by Miele ("Authorized Miele Dealer"), that this Miele Product, including any of its original accessories, is free of defects in material and workmanship, subject to the terms and conditions set forth herein. This Limited Warranty covers parts and labor, except as set forth in this Limited Warranty.

Where Is This Limited Warranty Valid?

This Limited Warranty is only applicable, if the Miele Product was installed in the United States of America ("U.S.") or Puerto Rico by an installer authorized by Miele ("Authorized Miele Installer"), or if the Miele Product was marketed as a Miele Marine appliance and installed on board of a vessel, before it left the U.S. or Puerto Rico.

What Is Required To Request Warranty Service?

Verification of the purchase date and of the authorized installation shall be required before warranty service is performed.

When Does The Limited Warranty Expire?

Professional Miele Products Used Exclusively For Household/Personal Purposes:

One (1) Year or Two (2) Year Limited Warranty -Any warranty claims for Professional Miele Products used for residential purposes must be received by Miele within one (1) year from the date of installation, or eighteen (18) months from the date of purchase, whichever is later. If the Miele Product was properly installed and registered by an Authorized Miele Installer, this Limited Warranty will be extended for an additional (1) year from the date of installation.

Professional Miele Products Used For Marine, Mobile Or Aeronautical Purposes:

Six (6) Month Limited Warranty - Any warranty claims for Miele Products used for marine, mobile, or aeronautical purposes must be received by Miele within six (6) months from the date of installation or one (1) year from the date of purchase, whichever is later.

Professional Miele Products Used For Other Industrial or Commercial Purposes:

One (1) Year Limited Warranty -Any warranty claims for Professional Miele Products used for industrial, commercial or other purposes not specifically listed above, must be received by Miele within one (1) year from the date of installation, or eighteen (18) months from the date of purchase, whichever is later.

How To Register?

Miele Products may be registered online at <http://www.mieleusa.com> or by filling out a Limited Warranty Card and mailing it to Miele, Inc., 9 Independence Way, Princeton, N.J. 08540.

What If Repair Is Impossible?

If Miele determines that the warranted repair of any Miele Product is impossible, the Miele Product shall, at Miele's discretion, either be replaced or refunded.

What Is Not Covered By This Warranty

This Limited Warranty does not cover:

- Damage or defects caused by, or resulting from, repairs, service, conversion or alterations to the Miele Product or any of its parts and accessories which have been performed by service centers or repairmen not authorized by Miele; damage or defects caused by negligence, improper installation, accident, abuse, misuse, power interruptions, power surges, floods, natural disasters, or force majeure; or improper maintenance of the Miele Product or its parts or accessories.
- Direct, indirect or consequential damages, losses or other costs and expenses resulting from any spoilage of any items stored in a Miele refrigeration system, including refrigerators, wine coolers and freezers, whether they be food, medicine, or otherwise, or damage to or destruction or loss of clothing or other textiles, dishes, china, flatware or other items placed in a Miele Product.
- Ordinary wear and tear.
- Consumable items such as water filter cartridges.

LIMITED WARRANTY - PROFESSIONAL / COMMERCIAL APPLIANCES USA

- Vacuum cleaners.
- Miele Products covered by third party "Extended Warranties", which are sold separately by dealers, distributors or other third parties.

Exclusion Of Other Warranties

Any express or implied warranties with respect to the Miele Product are limited in their duration to the term of the Limited Warranty provided herein, including without limitation any warranty of merchantability or fitness for a particular purpose.

Limitation Of Liability For Special, Incidental, Consequential Or Punitive Damages

Miele specifically disclaims any and all liability, whether directly or by way of indemnity, for special, incidental, consequential, punitive or exemplary loss or damage, including as a result of damage to or destruction or loss of clothing or other textiles, dishes, china, flatware, parts, glassware or other items placed in a Miele Product or other consequences of any defect in materials or workmanship (including loss or damage to property, personal injury or death), whether based on breach of contract, tort, strict or product liability, or any other legal theory.

Dispute Resolution

If the Miele Customer is not satisfied with the warranty service, he or she must submit a claim in writing to Miele's Dispute Settlement Representative at Miele, Inc., 9 Independence Way, Princeton, N.J. 08540. The written notice must include the model and serial number of the Miele Product, the Authorized Miele Dealer (or seller) from which the Miele Product was purchased, the Authorized Miele Servicer Provider who performed the warranty service, the purchase date, a detailed description of the problem and the address at which the Miele Customer can be reached. Miele is committed to review each such notice promptly and thoroughly and to respond to the Miele Customer in order to settle such dispute. Any decision is not binding. The Miele Customer is free initiate an action or proceeding; however, under federal law, no such lawsuit may be initiated unless and until the dispute settlement procedures outlined in this Limited Warranty have been exhausted. Any warranty claims shall be governed by the laws of the State of New Jersey and shall be subject exclusively to the jurisdiction of the courts located in Mercer County, New Jersey. If Miele prevails, Miele shall be entitled to reimbursement of all costs and expenses, including attorney's fees, from the Miele Customer.

Special State Laws

This Limited Warranty gives the Miele Customer specific legal rights. In addition, the Miele Customer may have other rights, which may vary, from state to state.

How To Obtain Warranty Service For The Miele Product?

If during the relevant warranty period the Miele Customer finds the Miele Product to be defective in material or workmanship and the failure is promptly and timely reported to Miele in accordance with this Limited Warranty, an authorized Miele service agent ("Authorized Miele Service Agent") shall be dispatched to determine whether the Miele Product is defective and, if the Miele Product is defective and covered by this Limited Warranty, shall, if possible, repair, or make arrangements for the repair of, the Miele Product at no cost to you. This will include parts and labor.

Miele reserves the right to charge for exceptional shipping or transportation costs (e.g., ferries, plane trips or mileage in excess of 50 miles) as appropriate.

For service under this Limited Warranty or for product information, please contact Miele Technical Service at Techservice@mieleusa.com or by calling 800-999-1360.

Effective Date: July 1, 2009

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What The Warranty Covers And For What Period The Coverage Extends

Miele, Inc. (hereinafter "Miele") warrants to the original purchaser of this product, living in the United States of America, who purchased their vacuum from a Miele authorized distributor or dealer:

- a. that this product, including all of its Miele authorized parts is free of defects in material and workmanship.
- b. that this product, if found to be defective within the stated warranty period, will be repaired free of charge to the consumer (both parts and labor) by an authorized Miele service agent.
- c. The warranty period for vacuum cleaners and accessories, excluding vacuum cleaner motors, and vacuum cleaner casings (body), is one (1) year from the date of purchase.
- d. For vacuum cleaner casings (body), the warranty period will be as follows:
 - The structural integrity of the vacuum cleaner casing (body) will be covered for seven (7) years from the date of purchase against of defects in material and workmanship on the S2xxx, S4xxx, S5xxx, S7xxx, S160 product series.
- e. For vacuum cleaner motors, the warranty period will be as follows:
 - Vacuum motors will be covered for seven (7) years from the date of purchase on the S2xxx, S4xxx, S5xxx, S7xxx, S160 product series.

Vacuum cleaners used for commercial purposes, except for their motors, will be warranted for a period of six (6) months from the date of purchase. The motors of commercially used upright vacuums will be warranted for one (1) year and the motors of **all other** commercially used vacuum cleaners will be warranted for two (2) years. Thereafter this Limited Warranty shall be null and void.

This warranty only applies while the product remains within the United States, and shall be null and void in any other US territories, possessions, or foreign countries.

What Is Not Covered By This Warranty

This warranty does not cover damage or defects caused by or resulting from repairs, service or alterations to the product or any of its parts or accessories which have been performed by service centers or repairmen not authorized by Miele, or damage or defects caused by negligence, accident, abuse, misuse, improper or abnormal usage or maintenance of the product, its parts or accessories. Ordinary wear and tear, or cosmetic damage (scuffs, scratches, gouges, dents, etc.) shall not be considered a defect in materials or workmanship.

Exclusion Of Other Warranties

Except for the limited warranty provided herein, Miele disclaims any and all other express warranties with respect to the product. Any warranty of merchantability or fitness for a particular purpose is limited in its duration to the term of the limited warranty provided herein.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitation Of Liability For Special, Incidental Or Consequential Damages

Miele will assume no liability, or other obligation with respect to any personal injury or property damage resulting from the use of a vacuum cleaner, or its accessories, replacement parts, etc., which has not been purchased from, or serviced by an Authorized Miele Dealer. Any purchaser who obtains a vacuum cleaner, accessories, replacement parts, etc. from someone other than an Authorized Miele dealer proceeds at their own risk.

Miele specifically disclaims any and all liability, whether directly or by way of indemnity, for special incidental, consequential or other damages, whether based on breach of contract, tort, strict or product liability, or any other legal theory.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Special State Laws

This Limited Warranty gives you specific legal rights; you may have other rights, which vary, from state to state.

Service

For service under this Limited Warranty, or for information you may need about the product, please contact Miele at the US address listed on the back of this booklet, or visit us at <http://mieleusa.com>.

Authorized Miele Dealers

To find an authorized Miele dealer in your area, please visit our website <http://mieleusa.com>.

Effective Date: October 14, 2009

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WARRANTY INFORMATION



Model No.: _____ Serial No. of machine: _____

Miele warrants this product to be free from defects in material and workmanship. As per our stated warranty, Miele will cover material and labor under the warranty guidelines at no cost to you.

Delivery Date: _____

Installed Date: _____

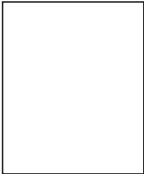
Purchased from: _____

Retain this information for your records.

Introducing *MieleCare*

MieleCare, our Extended Service Contract program for residential appliances, gives you the assurance of knowing that your appliance investment is covered by 5 years of worry free ownership. **MieleCare** is the only Extended Service Contract in the industry that guarantees repairs by a Miele Authorized Service Provider using genuine Miele parts. Only genuine Miele parts installed by factory trained professionals can guarantee the safety, reliability, and longevity of your Miele appliance.

To learn more about **MieleCare** Extended Service Contracts, please contact your appliance dealer or visit us online at:
<http://mieleusa.com/mieicare>



Information request

Please send me the following information free of charge and without obligation.

(Check the items you are interested in):

- Miele washing machines, tumble dryers and rotary irons
- Miele Dishwashers
- Miele Vacuum cleaners
- Miele Cooking appliances
- Miele Professional appliances (for Commercial use)
- Disinfecting and cleaning in hospitals, clinics and laboratories
- MieleCare Extended Service Contract

Miele, Inc.
9 Independence Way
Princeton, NJ 08540

The following warranty conditions are valid in Canada only.

Miele Limited, (hereinafter "Miele") warrants to the original purchaser that this product, including all of its Miele authorized parts and accessories, is free of defects in material and workmanship.

1. Duration of Warranty

This warranty is valid during the following time periods:

- a) Domestic appliances in normal, non-commercial, household use:
 - One (1) year. Parts and labour.
 - RemoteVision® Modules: Please refer to Miele's "Limited Warranty - RemoteVision® Module - Canada".
 - Additional 5 and 10 Year Limited Warranty on Sealed Refrigeration Systems: The Warranty for the Sealed Refrigeration System includes all original compressors, condensers, evaporators, driers, the original refrigerant and the original connecting tubing.
 - Five (5) Year Warranty - If a claim regarding a defect in material or workmanship relating to the Sealed Refrigeration Systems used in Miele Refrigerators, Wine Coolers, and Freezers is received by Miele within five (5) years from the date of purchase, then any warranted failures of the Sealed Refrigeration System shall be repaired at no cost to you (including parts & labour).
 - Ten (10) Year Warranty - If a claim of such a defect is received at any time during the period starting from the sixth (6th) year and ending on the last day of the tenth (10th) year after the date of purchase, this Warranty shall cover the replacement or repair of all parts of the Sealed Refrigeration System covered by the Warranty that is found to be defective in material or workmanship but shall not include labour. Upon request, such labour shall be provided by Miele and at the customary charge to the Miele Customer.
- b) Domestic appliances in commercial use:
 - Six (6) months, for parts and labour.
- c) Vacuums in normal, non-commercial, household use:
 - One (1) year, upright and canister vacuums. Parts and labour.
 - Two (2) years, motor for S170 - S189 upright units. Parts and labour.
 - Seven (7) years, Vortex™ motor for canister and upright units, except S170 - S189 upright units for which the motor warranty is two (2) years. Parts and labour.
- d) Vacuums in commercial use:
 - Six (6) months, for products used commercially. Parts and labour.
 - One (1) year for motor for canister and upright models. Parts and labour.
- e) Commercial appliances.
 - One (1) year. Parts and labour.

2. Commencement Date

Warranty coverage begins on the date of purchase. If a product under warranty is replaced by Miele, the original warranty period is not extended but continues from the date of original purchase.

3. Warranty Preconditions

- 3.1 Miele assumes warranty responsibility subject to the following preconditions having been fulfilled:
 - a) You are the original purchaser and did not obtain the product through resale;
 - b) The product was purchased from Miele or an authorized Miele dealer in Canada;
 - c) If applicable, the product was installed by a person designated by Miele as qualified to do so and in accordance with applicable installation instructions; and
 - d) The product is located in Canada.
- 3.2 Warranty claims will only be honoured provided that any failure to conform to this warranty is reported in writing and the product is returned together with proof of purchase date to Miele or to a Miele authorized dealer, as applicable, within the time period stated in Section 1 above.

4. Extent of Warranty

In the event of defect in material or workmanship occurring within the time period stated in **1.** above, Miele will repair, or at its option replace, within a reasonable period of time, the product or any Miele authorized part or accessory discovered to be defective in workmanship or materials. Defective products and parts become the property of Miele upon replacement.

5. Exclusions

Warranty coverage excludes any product, including its parts and accessories, that:

- a) was not installed according to Miele's installation instruction;
- b) was damaged by negligence, accident, abuse, misuse, improper or abnormal usage, maintenance or transportation;
- c) contains non-authentic Miele accessories or replacement parts, including filters, dust bags and other non-Miele products; and
- d) was repaired, serviced, altered or modified by someone other than a Miele authorized service centre or technician.

6. Ordinary Wear and Tear

Ordinary wear and tear shall not be considered a defect in workmanship or materials.

7. Limitation of Liability

- 7.1 Unless you purchase extended warranty coverage from Miele prior to the expiry of this warranty, this warranty is the sole warranty offered by Miele to you. Miele disclaims any and all other warranties to the fullest extent permitted by law, whether express or implied, including any warranty of merchantability or fitness for a particular except as provided herein.
- 7.2 Your sole remedies under this warranty are those described herein. Unless otherwise stated, Miele's liability for actual damage from any cause whatsoever is limited to the amount paid by you for the product. Miele disclaims any and all liability and consequential or other damage whether based on breach of contract, tort (including negligence), product liability or any other legal theory. In no event will either party be responsible for any lost profits or savings, incidental damage or other economic damages.

8. Special Provincial laws

This warranty gives the purchaser specific legal rights. The purchaser may also have other rights which may vary from Province to Province in Canada. Some provinces do not allow limitation or exclusion of implied warranties, therefore, certain limitations and exclusions may not apply.

9. Customer Care

- 9.1 For service under this warranty or for further information please contact Miele at:

Miele Limited
161 Four Valley Drive
Vaughan, Ontario
Canada L4K 4V8

Toll free: 1-800-565-6435
E-mail: customer care@miele.ca

- 9.2 Service may require that the appliance be removed and taken, by authorized Miele personnel, to an authorized Miele Service Centre. If service is requested by you in a remote geographical area, as determined by Miele in its sole discretion from time to time, you will, at Miele's option, be responsible for either:
 - a) the travel expenses incurred by Miele to attend your premises; or
 - b) the cost of removal and shipment of the appliance from your premises to the nearest authorized Miele Service Centre.

Miele Limited

Headquarter and Showroom

161 Four Valley Drive
Vaughan, ON L4K 4V8
Canada

Phone: 800-643-5381
905-660-9936
Fax: 905-535-2290

www.miele.ca
customer care@miele.ca
professional@miele.ca (commercial enquiries)

MieleCare National Service

Phone: 800-565-6435
905-532-2272
Fax: 905-532-2292

customer care@miele.ca (general and technical enquiries)

Les conditions de la garantie suivante sont valides au Canada seulement.

Miele Limitée, (ci-après nommée "Miele") garantit à l'acheteur original que ce produit, y compris tous ses accessoires et pièces autorisés par Miele, est libre de tout défaut de matériel et de fabrication.

1. Entrée en vigueur et durée de la garantie

Cette garantie est valide durant la période de temps suivante :

- a) Appareils électroménagers aux fins d'utilisation domestique normale et non commerciale :
 - Un (1) an, pièce et main-d'œuvre.
 - Modules RemoteVision® : Veuillez vous reporter à la "Garantie restreinte - Module RemoteVision® - Canada" de Miele.
 - Garantie supplémentaire de 5 et 10 ans sur les systèmes scellés de réfrigération : la garantie sur le système scellé de réfrigération couvre tous les compresseurs, les condenseurs, les évaporateurs et les déshydrateurs-filtres d'origine, ainsi que le fluide frigorigène et les tuyaux de raccordement d'origine.
 - Garantie de cinq (5) ans - Si une plainte concernant un matériau défectueux ou un défaut de fabrication lié au système scellé de réfrigération utilisé dans les réfrigérateurs, les caves à vin et les congélateurs Miele est adressée à Miele dans les cinq (5) ans suivant la date d'achat de l'appareil, les défauts du système scellé de réfrigération couverts par la garantie seront réparés gratuitement (pièces et main-d'œuvre comprises).
 - Garantie de dix (10) ans - Si une plainte concernant les défauts susmentionnés est adressée à Miele à partir de la sixième (6^e) année et jusqu'au dernier jour de la dixième (10^e) année suivant la date d'achat de l'appareil, la garantie couvrira le remplacement ou la réparation de tous les éléments du système scellé de réfrigération présentant un défaut matériel ou un défaut de fabrication couvert par la garantie, excepté les frais de main-d'œuvre. Si le client en fait la demande, Miele se chargera de la réparation ou du remplacement des pièces, mais aux frais du client.
- b) Appareils électroménagers aux fins d'utilisation commerciale :
 - Six (6) mois, pour pièces et main-d'œuvre.
- c) Aspirateurs destinés à une utilisation domestique, non commerciale dans des conditions normales :
 - Un (1) an, pour les aspirateurs verticaux et les aspirateurs-traîneaux pièces et main-d'œuvre.
 - Deux (2) ans, pour le moteur des aspirateurs verticaux S170 - S189 pièces et main-d'œuvre.
 - Sept (7) ans, pour le moteur Vortex™ des aspirateurs-traîneaux, excepté pour les modèles d'aspirateurs verticaux S170-S189 dont le moteur est garanti deux (2) ans pièces et main-d'œuvre.
- d) Aspirateurs aux fins d'utilisation commerciale :
 - Six (6) mois, pour les produits à utilisation commerciale. Pièce et main-d'œuvre.
 - Un (1) an, pour le moteur des aspirateurs verticaux et des aspirateurs-traîneaux. Pièces et main-d'œuvre.
- e) Appareils commerciaux.
 - Un (1) an, pièces et main-d'œuvre.

2. Date d'entrée en vigueur

La garantie entre en vigueur à la date de l'achat. En cas de remplacement par Miele d'un produit couvert par une garantie, la période de garantie initiale n'est pas prolongée; sa date d'entrée en vigueur correspond à la date de l'achat initial.

3. Conditions préalables liées à la garantie

- 3.1 Miele assume la responsabilité en vertu de la garantie à la condition que les conditions suivantes aient été respectées :
 - a) vous êtes l'acheteur initial et votre produit ne provient pas d'une revente;
 - b) le produit a été acheté auprès de Miele ou auprès d'un détaillant Miele autorisé au Canada;
 - c) le cas échéant, le produit a été installé par une personne compétente, autorisée par Miele, conformément aux instructions d'installation en vigueur;
 - d) le produit se trouve au Canada.
- 3.2 Les réclamations en vertu de la garantie seront honorées uniquement si la non-conformité aux dispositions de la garantie est signalée par écrit et si le produit est retourné à Miele ou à un détaillant Miele autorisé accompagné d'une preuve de la date d'achat, pendant la période prévue à l'article 1 ci-dessus.

4. Étendue de la garantie

En cas de matériaux défectueux ou de défaut de fabrication pendant la période prévue à l'article 1 ci-dessus, Miele réparera ou, à son choix, remplacera dans un délai raisonnable le produit ou toute pièce ou tout accessoire Miele dont la fabrication ou les matériaux sont défectueux. Les produits ou les pièces défectueux deviennent la propriété de Miele lorsqu'ils sont remplacés.

5. Exclusions de la garantie

La garantie ne couvre pas les produits, y compris les pièces et les accessoires de ces produits, qui :

- n'ont pas été installés conformément aux instructions d'installation de Miele;
- ont été endommagés par négligence, à la suite d'un accident ou d'une utilisation mauvaise, inappropriée ou anormale, ou encore en raison de l'entretien ou du transport inapproprié ou anormal;
- contiennent des accessoires ou des pièces de rechange non fabriqués par Miele, y compris les filtres, les sacs à poussière et tout autre produit non fabriqué par Miele;
- ont été réparés, entretenus ou modifiés par une personne autre qu'une personne du centre de services ou un technicien autorisé par Miele.

6. Usure normale

L'usure normale ne constitue pas un défaut de fabrication ni un défaut de matériaux.

7. Limitation de responsabilité

- À moins d'acheter une garantie prolongée auprès de Miele avant l'échéance de la présente garantie, celle-ci est la seule garantie que vous offre Miele. Miele se désiste de toute autre garantie maximale permise par la loi, expresse ou implicite, y compris toute garantie de qualité marchande ou d'usage à une fin particulière, à l'exception de la présente garantie.
- Les recours décrits dans le présent document constituent vos seuls recours en vertu de la présente garantie. À moins d'une autre mention, la responsabilité de Miele pour les dommages réels, quelle que soit leur nature, est limitée au montant que vous avez payé pour le produit. Miele se dégage de toute responsabilité, de tout dommage indirect ou de tout autre dommage, qu'il soit attribuable à la violation du contrat, à la responsabilité délictuelle (y compris la négligence), à la responsabilité du fait du produit ou à toute autre théorie juridique. En aucun cas les deux parties ne seront tenues responsables de toute perte de bénéfices ou d'économies, de dommage consécutif ou de tout autre dommage financier.

8. Lois provinciales particulières

La présente garantie accorde à l'acheteur des droits légaux particuliers. L'acheteur peut également exercer d'autres droits qui peuvent varier d'une province à l'autre au Canada. Certaines provinces interdisent la restriction ou l'exclusion des garanties implicites. Par conséquent, il est possible que certaines restrictions et exclusions ne s'appliquent pas.

9. Service à la clientèle

- Pour faire exécuter des travaux d'entretien couverts en vertu de la présente garantie ou pour obtenir de plus amples renseignements, veuillez communiquer avec Miele à l'adresse ou aux numéros suivants :
Miele Limited, No sans frais : 1 800 565-6435
161, Four Valley Drive Adresse électronique : customercare@miele.ca
Vaughan (Ontario)
Canada L4K 4V8
- Si des travaux d'entretien sont nécessaires, l'appareil devra peut-être être déplacé par une personne autorisée par Miele et emporté à un centre de services Miele autorisé. Si vous demandez un entretien et que vous habitez une région éloignée, tel qu'il a été déterminé par Miele, à sa seule discrétion, à l'occasion, vous devrez, selon le choix de Miele, assumer certains frais :
 - soit les frais de déplacement qu'engage Miele pour se présenter à votre lieu de résidence;
 - soit les frais de déplacement et d'envoi de l'appareil, de votre lieu de résidence au centre de services Miele autorisé le plus près.

Miele Limitée

Siège social au Canada

161 Four Valley Drive
Vaughan, ON L4K 4V8
Canada

Téléphone : (800)-643-5381
(905)-660-9936

Télécopieur : (905)-535-2290

www.miele.ca

customercare@miele.ca

professional@miele.ca (questions commerciales)

Service à la clientèle – MieleCare (Canada)

Téléphone : (800) 565-6435
(905) 532-2272

Télécopieur : (905) 532-2292

customercare@miele.ca (questions générales et Service technique)

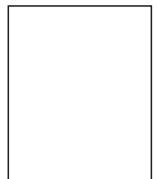
Dealer's name and address
Nom et adresse du détaillant

Information request / Demande de renseignements

Please send me the following information free
of charge and without obligation.
(Check the items you are interested in):

Veillez m'envoyer les renseignements suivants
à titre gratuit et sans obligation.
(Cocher les articles qui vous intéressent):

- Washing machines, dryers, rotary irons /
Laveuses, sécheuses, fers à repasser rotatifs
- Dishwashers / Lave-vaisselle
- Cooking appliances / Appareils pour la cuisson
- Vacuum cleaners / Aspirateurs
- Professional appliances (for commercial use) /
Appareils électroménagers professionnels
(pour l'utilisation commerciale)



Miele Limited

161 Four Valley Drive
Vaughan, ON L4K 4V8

Warranty card
Certificat de garantie



Type of appliance _____
Type de l'appareil _____

Serial No. of appliance _____
No. de l'appareil _____

The Miele product as designated above is of perfect quality and functional design. Miele undertakes to rectify free of charge faults in material or production which are covered by the warranty.

Le matériel MIELE désigné ci-dessus est de première qualité et de construction éprouvée. Nous nous engageons à garantir tout défaut de matériel ou de fabrication dans le cadre des CONDITIONS DE GARANTIE.

Delivery/Installation date
Date d'installation/Livraison

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Day / Month / Year

Delivered/Installed by
Livraison/Installation par

Dealer Signature / Signature du détaillant

Please retain this information for your records.

Veuillez sauvegarder cette information pour vos dossiers.

Lo que cubre la garantía y por que periodo se extiende:

Miele, S.A. de C.V. garantiza la compra original de este electrodoméstico marca Miele que el comprador con domicilio en los Estados Unidos Mexicanos haya realizado a un distribuidor autorizado, tienda o a la empresa misma de:

- Cualquier defecto en sus materiales, mano de obra y desempeño, incluyendo todas las partes y/o componentes autorizados Miele. Esta garantía sólo aplica mientras el electrodoméstico permanezca dentro del país y será nula en cualquier otro país.
- El periodo de garantía para el electrodoméstico, sus accesorios, partes y/o componentes, es de 2 años a partir de la fecha de compra. Los aparatos eléctricos y/o electrónicos para usos comerciales quedan garantizados por 6 meses, después de estos periodos la garantía será nula.

Procedimiento para hacer efectiva la garantía:

Si este electrodoméstico resulta defectuoso y se encuentra dentro del periodo de garantía, el comprador deberá:

- Presentar el electrodoméstico defectuoso en el Centro de Servicio abajo indicado y presentar la Poliza de Garantía debidamente sellada por el establecimiento que lo vendió. Esta garantía incluye los gastos de transportación del electrodoméstico razonablemente erogados que deriven de su cumplimiento dentro de la red de servicio de Miele.
- Los establecimientos en los Estados Unidos Mexicanos donde se puede hacer efectiva la garantía son los siguientes:

Importador y Centro de Servicio:

Miele, S.A. de C.V. - (German Centre; Local: 0-4-2)

Av. Santa Fé # 170 PB

Col. Lomas de Santa Fé

C.P. 01210 México, D.F.

Tel.: +52 (55) 8503 9870 ext. 106 -108 Fax: +52 (55) 8503 98 74

correo electrónico: servicio@miele.com.mx

Lo que no cubre la garantía:

Esta garantía no cubre daños o defectos en los siguientes casos:

- Cuando el electrodoméstico se hubiese utilizado en condiciones distintas a las normales.
- Cuando el electrodoméstico no hubiese sido operado de acuerdo con las instrucciones y/o manual de uso que se la acompaña.
- Cuando el electrodoméstico hubiese sido alterado o reparado por personas no autorizadas por Miele.

Exclusión de otras garantías:

Excepto por la garantía limitada ofrecida en este documento, Miele desconoce cualquier otra garantía expresa o implícita con respecto al electrodoméstico. Cualquier garantía de comercialización o propiedad para un propósito en particular, está limitada en su duración o término a la garantía limitada otorgada en este documento.

Limitantes de responsabilidad para daños especiales, incidentales o consecuenciales:

Miele no asume ninguna responsabilidad o cualquier otra obligación con respecto a daño a personas o bienes que resulte del uso de algún electrodoméstico de nuestra marca o sus accesorios, partes, componentes, refacciones, etc., cuando dicho electrodoméstico, accesorios, partes, componentes, refacciones, etc., no hayan sido comprados a algún distribuidor, tienda, etc., autorizado por Miele. Cualquier compra de un electrodoméstico, accesorios, partes, componentes, refacciones, etc., de cualquier otro origen, distribuidor o tienda no autorizados será bajo el propio riesgo del comprador. Miele específicamente no se responsabiliza, directa o indirectamente, y desconoce cualquier daño incidental, especial o consecuencial o cualquier otro tipo de daño derivado de cualquier incumplimiento, agravio, falta de responsabilidad o de cualquier otra teoría legal.

Leyes de los Estados Unidos Mexicanos:

Las limitaciones contenidas en la presente garantía limitada serán válidas en la medida en que lo permitan las leyes de los Estados Unidos Mexicanos.

Servicios:

Para mayor información sobre cualquier aspecto relacionado con la presente garantía o con el electrodoméstico amparado por la misma, y para obtener partes, componentes, consumibles y accesorios, favor de contactar a:

Miele, S.A. de C.V. - (German Centre; Local: 0-4-2)

Av. Santa Fé # 170 PB

Col. Lomas de Santa Fé

C.P. 01210 México, D.F.

Tel.: +52 (55) 8503 9870 ext. 106 -108 Fax: +52 (55) 8503 98 74

correo electrónico: servicio@miele.com.mx

These Miele Warranty terms and conditions are applicable in Australia and New Zealand.

Your Miele Warranty

This is a quality appliance product assembled with the care and skill for which Miele products are famous worldwide. Miele warrants that this appliance product will be free from manufacturing defects in workmanship and materials for the applicable warranty period. Should any fault occur within this period as the result of such manufacturing defect, subject to the terms and conditions of this warranty set out below, we will make all necessary repairs to the product (including replacement of parts) at no additional charge.

You may have rights under the Trade Practices Act 1974 (Cth), equivalent New Zealand legislation, or equivalent Australian State or Territory legislation. This warranty is independent of, and does not exclude or limit, any non-excludable statutory warranties implied by this legislation.

To the extent permitted by law, Miele excludes any consequential or indirect loss, damage or liability incurred as a result of, or in connection with, any manufacturing defect or use of the product.

Warranty period

1. This Miele warranty is valid for the following period:
 - (a) Two (2) years in the case of household appliances or
 - (b) One (1) year in the case of professional appliances.
2. The warranty period commences from the date of the appliance product's delivery to the original purchaser as entered on the purchase receipt or the warranty card by the Miele Chartered Agent, Authorised Miele distributor or dealer, or Authorised Miele Service Agent.
3. Repairs and replacements made under this warranty do not alter this warranty period.

Making a Warranty claim

1. To make a claim under this warranty, the purchaser or owner of the appliance product must:
 - (a) notify an authorised Miele Service Agent, Miele Australia Pty. Ltd., or Miele New Zealand Ltd who will arrange for warranty repair or service;
 - (b) if the appliance product is a vacuum cleaner, return the product to Miele Australia Pty. Ltd. or its nearest Miele Chartered Agent, authorised Miele Service Agent, distributor or dealer;
 - (c) if located outside the service area of an authorised Miele Service Agent or Miele Australia Pty. Ltd. branches, return the product to its nearest Miele Chartered Agent, authorised Miele Service Agent distributor or dealer; and
 - (d) provide the warranty card or a copy of the purchase receipt to show that the Miele warranty applies to the product at the date of the claim.

Conditions of Warranty

1. This warranty applies to Miele appliance products which:
 - (a) have been purchased from a Miele Chartered Agent, or an authorised Miele distributor or dealer in Australia or New Zealand;
 - (b) have been properly installed (where applicable) by an authorised Miele service agent or qualified tradesperson in Australia or New Zealand; and
 - (c) have not been purchased for re-sale.
2. Miele will decide if a fault is due to a manufacturing defect and reserves the right to inspect and test the appliance product for the purpose of determining the extent of any defect and the validity of any claim made under this warranty.
3. All defective parts replaced by Miele under this warranty will be deemed to be the property of Miele.

Spare parts and service

1. While Miele will use reasonable commercial endeavours to have all necessary spare parts available for the purpose of warranty repair or service, Miele is not liable for delays due to sourcing of unusual parts which are required or to circumstances beyond the control of Miele.
2. Miele have a policy of assuring spare parts and service for all Miele appliance products for a period of not less than ten (10) years after production of the applicable product has ceased. After this period, availability of spare parts and service will depend upon the particular Miele product. Please contact Miele Australia Pty. Ltd., Miele New Zealand Ltd, a Miele Chartered Agent, an authorised Miele Service Agent or an authorised Miele distributor or dealer for more details in relation to availability of spare parts and service.

Warranty limitations and exclusions

1. Miele only warrants parts, components or accessories supplied or manufactured by sub-contractors to the extent of any warranty provided by the applicable sub-contractor.
2. Replaceable parts such as light bulbs and filters are not covered by this warranty.
3. This Miele warranty will not apply if the appliance product is rendered faulty by a factor other than a manufacturing defect or used other than recommended, such as:
 - (a) damage through misuse (including failure to maintain, service or use with proper care), neglect, accident or ordinary wear and tear (including deterioration of parts and accessories);
 - (b) has not been used for the purpose for which it was sold or designed;
 - (c) in the case of household appliances, has been used commercially;
 - (d) has not been used or installed (where applicable) in accordance with any specified instructions for use or installation;
 - (e) has been used or operated after a defect has occurred or been discovered;
 - (f) has been damaged through freight, transportation or handling in transit;
 - (g) has been damaged through exposure to chemicals, dusts, residues, excessive voltage, heat, atmospheric conditions or other forces or environmental factors howsoever outside Miele's control;
 - (h) has been repaired, modified whatsoever or tampered with by the purchaser or any person other than an authorised Miele Service Agent;
 - (i) contains or otherwise uses parts or accessories which have not been supplied by or specifically approved by Miele; or
 - (j) in the case of vacuum cleaners, has used or contains a dust bag and/or filters other than a genuine high performance Miele dust bag and / or filters.

**IMPORTANT
DO NOT RETURN THIS PAGE TO MIELE**

For your reference, please enter the particulars of your purchase below and retain, with your purchase documentation.

Model no. _____

Serial no. _____

Date of purchase _____

Store details _____

Installed by _____

PRIVACY

Miele Australia will collect and deal with the Customer's personal information (including name, address, telephone, contact or personal details) only in accordance with Miele's Privacy Charter and the *Privacy Act 1988* (Cth).

A copy of the Privacy Charter is available from Miele Australia or www.miele.com.au.

The Agent and Miele Australia acknowledge that the Buyer may access the personal information collected pursuant to this warranty and may do so by request in writing to:

Miele Australia Pty. Ltd.
Privacy Officer
REPLY PAID 381
FERNTREE GULLY VIC 3156
Australia
Tel: +61 3 9764 7110
Fax: +61 3 9764 7129

Info - Coupon

Please send me the following information free of charge and without obligation.

(Tick the items you are interested in):

- Miele laundry care
- Miele dishwashers
- Miele vacuum cleaners
- Miele cooking appliances (ovens, microwave ovens, cooktops, rangehoods, warming drawers, coffee machines)
- Miele refrigeration (fridges, freezers, wine conditioners)

Miele-Professional for commercial use:

- Washing, drying and ironing in commercial laundries
- Dishwashing in hotels, restaurants and other catering establishments
- Disinfecting and cleaning in hospitals, clinics, laboratories and surgeries

Miele Australia Pty. Ltd.
REPLY PAID 381
FERNTREE GULLY VIC 3156
Australia

Guarantee Export (Countries without Miele subsidiaries)

I. Conditions of Guarantee

Miele & Cie. will guarantee equipment which:

1. has been purchased from one of its authorised distributors or dealers or directly from the factory.
2. has been installed by an authorised service agent, in as far as necessary.

II. Extent of guarantee

1. Miele & Cie. will replace free of charge, FOB German seaport/Free German delivery station/-border only, excluding transportation cost to another destination and other cost such as customs duty, labour cost etc. On special request by Miele defective components resulting from poor workmanship subject to the above conditions are to be returned to the factory at the expense of the owner. These components then automatically become the property of Miele & Cie.
2. The validity of any claim under the terms of this guarantee in respect of any defect covered by this guarantee is subject to an inspection of the parts concerned at the Miele factory.
3. This guarantee will not cover any fault or defect caused by:
 - a) Faulty installation, viz. the failure to observe the official installation instructions.
 - b) Misuse of the appliance, e. g. the use of unsuitable detergents or lack of maintenance.
 - c) The deterioration of components subject to normal wear and tear, such as V-belts, brake linings and rubber items, etc.
 - d) Damage caused as the result of handling during transit, atmospheric conditions or from forces outside our control, etc.
 - e) Repairs or modifications carried out by firms other than authorised Miele Service Agents or dealers.
4. Any other type of claim whatsoever, whether in respect of nullification, depreciation, the replacement of the appliance, financial recompense arising as the result of repairs carried out by a third party and claims in respect of damaged laundry are absolutely excluded.

III. Terms of guarantee and notifications of claims

1. This guarantee is valid for 12 months.
The term commences from the date of delivery, which must be entered on the guarantee card by the Miele Service Agent. Replacements made under the terms of the guarantee do not alter the terms of the guarantee.
2. The user must notify all claims to either the Miele Service Agent, or if the appliance was purchased directly, to the factory at Gütersloh.

IV. Miscellaneous

Further claims for damage will not be accepted by Miele.

Model No.: _____ Serial No. of machine: _____

The Miele product as designated above is of perfect quality and functional design. Miele undertakes to rectify free of charge faults in material or production which are covered by the guarantee.

Date of purchase: _____

Installed by
(Name of installation company): _____

stamp of company

signature of retailer

USA

Miele, Inc.
9 Independence Way
Princeton, NJ 08540
Phone: 800-843-7231
609-419-9898
Fax: 609-419-4298
Technical Service: 800-999-1360
www.mieleusa.com

Canada

Miele Limited
161 Four Valley Drive
Vaughan, ON L4K 4V8
Phone: 800-643-5381
905-660-9936
Fax: 905-532-2290
customercare@miele.ca
www.miele.ca

México

Miele, S.A. de C.V.
(German Centre; Local: 0-4-2)
Av. Santa Fe # 170 PB
Col. Lomas de Santa Fe
C.P. 01210 México, D.F.
Servicio post venta:
Tel.: +52 (55) 85 03 98 70 ext. 106-108
Fax: +52 (55) 85 03 98 74
Correo electrónico:
servicio@miele.com.mx
www.miele.com.mx

Australia

Miele Australia Pty. Ltd.
REPLY PAID 381
FERNTREE GULLY VIC 3156
Telephone (03) 9764 7100
Fax (03) 9764 7129
www.miele.com.au

New Zealand

Miele New Zealand Limited
Unit L, 10-20 Sylvia Park Road
Mt. Wellington, 1060, Auckland
New Zealand
Telephone: 0800 264 353
Fax: 0800 463453
www.miele.co.nz

Germany

Miele & Cie. KG
Carl-Miele-Straße 29
33332 Gütersloh
Tel: +49 5241 89-0
Fax: +49 5241 89-2090
www.miele.de